

Cotswold Cottages Online - Booking Conditions

Contract	The contract for a short term holiday rental shall be made between the Client and Cotswold Cottages Online. The Contract will be entered into when Cotswold Cottages Online issues the Confirmation of Booking and will be subject to the following booking conditions.
Payment at least 6 weeks in advance	Unless otherwise stated, a deposit of 50% of the rental fee is payable at the time of booking. This deposit is NON REFUNDABLE. The balance shall be payable 6 weeks before the commencement of the rental period. If we are holding credit/debit card instructions we will debit the balance on the due date. If you prefer to pay by cheque or BACS we need to have cleared funds by the due date. Non-payment of the balance on or before the due date shall be deemed as a cancellation of the contract by the client and the accommodation will be re-marketed as available.
Payment for late availability bookings	For bookings made less than 6 weeks prior to the commencement of the rental period the total rental fee is payable at the time of booking. In the event of cancellation, 50% of the rental fee shall be returned.
Damage Deposit	A Damage Deposit of £150.00 is payable on ALL BOOKINGS and should be paid to us along with the balance for the booking. The Damage Deposit will be returned to you by cheque within 7 working days of your departure, less any deductions that we deem necessary. We do not charge for minor breakages, only for serious or wilful damage. However, in the unlikely event of anyone causing serious damage, we do not limit our claim to the Damage Deposit but reserve the right to seek full compensation.
Cancellation	Any cancellation shall be made in writing (or by email) and be sent to one of the addresses listed on the Confirmation of Booking. All deposits are non-refundable.
Cancellation Insurance	Cancellation Insurance is advised and we strongly recommend that you take out cover.
Arrival	The cottage will be ready at 3pm on the first day of your booking.
Departure	You must vacate the property by 10am on the last day of your holiday.
Cleaning	It is expected that the cottage is left in a clean and tidy condition. If you leave the cottage in a very untidy or soiled condition, we reserve the right to deduct a supplementary cleaning charge from your Damage Deposit.
Security	During the rental period, please make sure that you lock up properly and ensure that the windows are closed. When you are ready to go for the last time, please make sure that you leave the keys where we have indicated. If the keys are lost or taken away from the property, we reserve the right to deduct the cost of changing the locks from your Damage Deposit
Numbers of occupants	Only the number of people indicated on the booking form may stay in the property and that number must not exceed the maximum that the cottage can properly accommodate.
Quiet enjoyment	We want you to have a very happy, fun, stay with us but must ask you, at the same time, to consider the people living nearby and keep the noise to reasonable levels late at night
Entry by ourselves	We reserve the right to enter the property at all reasonable times for the purposes of inspection or to carry out any necessary repairs or maintenance

All information and statements are made in good faith. Every effort has been made to ensure that the information on this website is correct at the time of publication or at the time of inspection of the accommodation and all this information and statements made by representatives or employees of Cotswold Cottages Online are made in good faith but without liability.